

Our Privacy Policy

Information We Collect

In order to provide various services to our visitors, it is necessary for us to collect information during your visit to our website. This information includes any information you give us directly (such as but not limited to your name, email address, phone number, etc.) as found on our contact forms, and may also include information that your web browser or Internet Service Provider supply to us such as your web browser user agent, IP address, duration of your visit to our website, and the pages you visit while on our website.

Your web browser, device, or computer may give us information such as the type of device, device resolution, the operating system, or unique device identifiers. We collect information related to all of these device characteristics.

We collect log information related to searches performed, IP addresses, location information, system activity, behavioral tracking, click events, browser languages, pages visited, and referral URLs. We may also use cookies to track and identify your account when browsing our site.

We do not store credit card details on our server, but we do pass this information to our payment gateway for processing when you make a payment.

How We Use Your Information

We may use your information in the following ways:

- We may use the information discovered for statistical analysis and market research.
- We may use your information to determine changes necessary for our website to support a wide range of devices and browsers.
- We may combine the information we receive from you on our site with other records and shared services with third parties for our use to market products and services to you.
- We may disclose personally identifiable information that we receive from you and from third party sources to market products and services to you. Third parties may not meet all of the same requirements as our private policy.
- When you request information, it may be necessary to forward that information to third parties to get you the information you need.
- We will never sell your email address to third parties, but we may use it to send you marketing emails related to our own products and services.

- We may share some of your information with price calculation software companies to make sure we are always offering the best rates and services to our guests.
- We will disclose your information when required to do so by law or by request of law enforcement agencies.
- Agents and employees of our company may share information with one another for marketing and sales purposes.
- If you choose to submit content for reviews or testimonials, we may publish that information on our website.
- We may use your information for behavioral tracking to determine the best way to render pages on our website.
- In order to render services to you, it may be necessary to forward certain information about your reservations, name, and other details to third parties such as cleaning companies, property management software companies, automated device companies, etc.

Your Privacy Options

At your request, we will remove certain personally identifiable information found on our website, testimonials that identify you by name, or other publicly rendered details. This does not include information we keep such as emails or communications with you or information that is required to be kept by law. This does not include information that is stored in a temporary manner such as log files (which expire within six months). Please email us if you find your name or other information displayed on our website that you would like removed, and your request should be acknowledged within 10 days.

Third Party Information Collection

Some of our services contain third party scripts and services whose privacy policies may differ from ours. We may also link to third party websites. You will need to consult with those third parties to view their private policies as we have no control over third party privacy policies or their use of this information.

We may use third parties to serve advertisements or use third party plugins to offer services. These third parties may use tracking mechanisms that are outside the scope of this privacy policy, and this privacy policy is unable to cover the use of any information that third parties may collect in this manner.

Cookies and Tracking Technologies

We use cookies to track your computers or devices. Cookies are text files placed in a specialized location on your computer to store your preferences and other information. Cookies are used to store session information that we can use to track you and keep up with your preferences while you browse the website. If you wish to block cookies, you may

do so by viewing help information related to your particular browser; however, by blocking cookies, you may be unable to fully utilize many aspects of our services.

Session variables allow us to keep track of information that is passed from page to page without requesting the same information from you or your browser multiple times. For example, if you log into one of our systems, we can use cookies and sessions to keep track that you are logged in as you browse from page to page.

How We Protect Your Data

We have put into place appropriate administrative and technical safeguards to prevent unauthorized access of your data.

How To Contact Us

If you need to reach us, you can call or email us using the telephone number found in the footer of this page or send us a message using our [Contact Us](#) page.