

Accidents Happen. We're Here to Help.

Thank you for protecting your reservation with Vacation Rental Damage Protection from Generali Global Assistance. We hope your stay is relaxing and carefree. If you notice any damages or accidentally cause damage to your rental, follow the below steps to help us take care of it promptly. We appreciate your cooperation!

How To Deal With Damages:

1 Document Damages at Check-in

Describe any damages that you noticed upon checking in to the property:

2 Notify Your Rental Office

If you notice damages when checking in or if you accidentally damage the property during your stay, contact the rental office as soon as possible. Don't worry about reporting damages, this is why you purchased insurance! Your rental office may ask you to complete a claim form on their behalf.

3 Stay Tuned

Most of the time, we work directly with the rental office to handle claims, but sometimes we may need to contact you with questions or to obtain additional information. If we contact you, don't be alarmed!

Questions?

Contact your rental office or Generali directly:

866-999-4018

www.vacationrentalinsurance.com



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