

Terms and Conditions

Check-in is any time after 5 pm, and check-out is 11 am. We can sometimes allow early arrival or late departure, and we are happy to do so. This requires advance approval but depends on many factors, (whether your unit is occupied immediately before and/or after your stay, the availability of staff,) and other factors. We only approve these 24 hours before the official times. Please contact us regarding availability for your stay.

A "Cleaning and Amenities Fee" will be charged on all reservations. The amount of this fee will be set on a cabin by cabin basis. This is basically a housekeeping fee, just like most companies charge, but we named it a longer name to describe that this fee covers so much more than a basic housekeeping service. Some of the services we provide as part of this fee are listed here (note that other cabin rental companies in our area charge you extra for these items):

- professional housekeeping service at departure
- professional hot tub maintenance by trained personnel (note that cabin companies who use housekeeping staff to maintain their hot tubs may not be taking your safety seriously)
- propane for the gas grill, plus a spare tank at every cabin
- firewood for fireplaces and fire pits, including starter kindling
- trash hauling – we haul your garbage, even mid-stay if you call us (many of our competitors expect you to haul trash in your car, or they charge you an extra fee)
- we charge no reservation fee except a small booking fee to recover the cost of credit card processing.

Rates are per night with a 2-night minimum stay required (longer for holidays). Occupancy is stated as a base number (how many people can sleep in beds) or as a range of occupancy (in which case the upper range also includes sleeping on futons or sofas). A 50% deposit is required to confirm a reservation. The deposit is fully refundable only with written cancellation at least 29 days prior to arrival date. Without 28 days notice, deposits are only refundable if the cabin is re-rented. Changes in dates are sometimes allowed, at our discretion, and always incur a \$75 change fee.

Final payment is charged to your credit card 28 days before your arrival. Cancellations within 28 days of scheduled arrival (including no-shows) are obligated for the entire amount of the reservation. Cancellations with more than 28 days notice must pay a \$75 cancellation fee.

11% (or the current rate as set by state and local governments) county and state taxes are additional. A convenience fee of 4% of charges will be added when paying with a credit card.

No indoor smoking is allowed. There will be a \$250 damage and cleaning charge for any evidence of smoking inside of the cabins.

Pet Policy

Many, but not all, of our cabins are pet friendly, but we must know in advance if you are bringing a pet. There is an additional charge of \$45 per pet on the first 2 pets. We allow more than 2 pets only on a case-by-case basis, but in any case only charge for the first 2 pets. By bringing a pet, you agree to the terms of our complete Pet Agreement, which provides very specific rules for pets including: no pets on furniture (including beds and sofas), unattended pets in the cabin must be crated, and many other strict requirements. The Pet Agreement also provides that pets brought without advance notice will be charged \$250 plus the normal pet fee. Pets brought to cabins that do NOT allow pets can result in immediate eviction with forfeiture of remaining paid stay.

Security Deposit

A refundable security deposit of \$1,500 for damages is required for each reservation unless you elect to purchase the Vacation Rental Damage Protection. This deposit will be a \$1,500 charge to your credit card and will be refunded within one week of departure if no damages are found. If damages are found, we will deduct the cost of repairs and labor before refunding the difference. You will be given a written notice of damages and the associated repair costs.

Vacation Rental Damage Protection

As a part of your stay, you may purchase a Vacation Rental Damage Protection plan designed to cover unintentional damages to the rental unit interior that occur during your stay provided they are disclosed to management prior to check-out. If purchased, the policy will pay a maximum benefit of \$1,500. Any damages that exceed \$1,500 or are not covered under the plan will be charged to the credit card on file. If, during your stay at one of our rental properties, an insured person causes any damage to real or personal property of the unit as a result of inadvertent acts or omissions, the Insurer will reimburse the Insured for the cost of repair or replacement of such property up to a maximum benefit of \$1,500. Certain terms and conditions apply. Full details of the Vacation Rental Damage coverage are contained in the Description of Coverage or Insurance Policy here: www.csatravelprotection.com/certpolicy.do?product=G-20VRD. The Vacation Rental Damage can be purchased up to, and including at, check-in. By submitting payment for this plan, you authorize and request Customized Services Administrators, Inc. d/b/a Generali Global Assistance & Insurance Services to pay directly Stonewood Mountain Cabins LLC any amount payable under the terms and conditions of the Vacation Rental Damage. Please contact Stonewood Mountain Cabins LLC directly if you do not wish to participate in this assignment.

Travel Insurance Option

Guest Protect Travel Insurance (G-330CSA)

Vacation Rental Insurance has been made available with your reservation. Vacation Rental Insurance provides coverage for the loss of prepaid, non-refundable expenses due to certain unforeseeable circumstances that may jeopardize your vacation investment and force you to incur unplanned expenses. Trip Cancellation and Trip Interruption coverage is available for events such as a sickness or injury of yourself, family member or traveling companion; flight delays due to

adverse weather; interruptions of road service; terrorist acts; and mandatory evacuations. The plan also includes other valuable coverages such as Medical and Dental, Baggage, and Emergency Assistance and Transportation in addition to useful services such as identity theft, concierge and 24/7/365 emergency assistance. We strongly recommend you purchase this valuable protection. Additional terms and conditions apply; please read your Description of Coverage/Policy carefully and contact Generali Global Assistance at 866-999-4018 with coverage questions.