

ARKANSAS LAKE ESCAPE POLICIES

- Renter must be at least 25 years of age, with a valid driver's license.
- Renters are required to sign a liability waiver, rental agreement, and occupant list.
- Renters will be totally responsible for the safe operation and care of the boat and its equipment.
- We are not responsible for the lost boating time due to weather, personal injury, accidents or mechanical problems.
- Taxes and fees are not included.
- As of July 1, 2019, Due to health regulations Arkansas Lake Escape enforces a strict NO PETS POLICY. If you have a pet on the houseboat, your damage deposit will be forfeited and an additional cleaning fee will be charged. Contact Doggie Dude Ranch if you need PET care.
- No personal BBQ Grills and/or fish fryers are allowed on the boat.
- No gas cans, marine batteries, or car batteries are allowed on the boat.
- Boats **MUST NOT** operate after dark; doing so will result in forfeiture of entire trip and monies.
- Boarding begins at 3:00 p.m. if your boat has been cleaned and maintained, unless otherwise told differently.
- Return time is 9:00 a.m. sharp, unless otherwise told differently.
- During busy times, we will contact our renters and schedule their arrival and departure times; to avoid heavy traffic all at one time.
- Renters must check-in at least two hours before sunset or stay in dock for the night.
- Rates are subject to change without notice.
- Due to the high cost of the boats, Arkansas Lake Escape carries a wavier covering our houseboats. A damage waiver is not insurance. Should damages be incurred, you will be responsible for paying up to the first \$1500 of any loss. Advance payment will be left on the first \$500 of any loss for a surcharge of \$15.00 per night. The damage deposit **DOES NOT** cover the prop nor the lower unit.
- We supply two pillows per bed, bed linens and bath linens.
- **ABSOLUTELY NO SMOKING IS ALLOWED INSIDE THE HOUSEBOAT.**
- Satellite is provided, but there is no guarantee of signal.

CANCELLATION POLICIES

- If a reservation is cancelled less than 30 days before departure, you will lose all monies, plus a 5% credit card fee; before 30 days, a facilitation fee of \$100 will be charged, 5% will be added to credit card refunds and deposit will be forfeit.
- Any violation of policies will forfeit all monies.
- Any credit card refunds will have a 5% charge.