

# RENTAL RULES AND POLICIES

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## ARRIVAL/DEPARTURE

- Check-in: after 4:00 P.M.
- Check-out: before 10:00 A.M.

## CANCELLATIONS

All fees once paid are non-refundable.

No refunds for late arrivals or early departures. Management reserves the right to terminate your contract with no refund if any rules set forth here or in the Rental Agreement have not been adhered to. Please view our deposit and cancellation policy [here](#).

## RENTAL POLICIES

- In the event that there is excessive cleaning needed or damage to the unit, your credit card will be charged following your departure.
- No pets are allowed in Little Cottonwood Canyon.
- Smoking is prohibited in and around all rental premises.
- Quiet hours are 10:00 P.M. to 8:00 A.M.
- Each property is assigned a specific parking spot– in most cases one garage spot per unit. Additional parking space is VERY limited and off-site.
- Maximum occupancy for each vacation rental property is stated on your confirmation letter, Rental Agreement and in the property descriptions. If you exceed maximum occupancy, you will be asked to leave with no refund.
- Minimum age to reserve a condo is 25.
- We reserve the right to refuse service to anyone.
- It is important that you have provisions in the event of a road closure or interlodge. Bring at least two days of groceries for each person in your party. The nearest grocery stores are in Salt Lake City over 30 minutes away.
- Use hot tubs at your own risk, follow all rules
- Icy and snowy conditions on walkways, pathways, stairs and driveways can pose a risk. Every effort is made to remove snow in the winter but please wear boots and other appropriate footwear.
- In the unlikely event that Canyon Services is unable to deliver use of a rented property, due to fire, eminent domain, acts of nature or other situations beyond our control, Canyon Services sole responsibility is to provide the use of a comparable rental unit (if available) or a refund.
- Canyon Services reserves the right to charge the credit card on file for any damage, theft and/or excessive cleaning. Violation of any of these policies may result in additional fees and early termination of guest's stay.

## INTERLODGE = AVALANCHE CONTROL WORK

Interlodge can occur when Little Cottonwood Canyon receives heavy snowfall in a short period of time, or when there's a warming of the snow-covered cliffs in the spring and avalanche conditions are high. When Interlodge is declared by the Alta Marshal and or Snowbird Safety, guests are required by law to stay in their rental unit until the interlodge is lifted. Interlodge can last from 1-12 hours, though can be longer than 48 hours. Some condos are more likely to become interlodged than others.

**Canyon Services will not be held liable for expenses incurred due to interlodge including transportation, additional and/or lost lodging, etc.**

## DAMAGE DEPOSIT PROTECTION

Our Accidental Damage and Breakage protection, provided by Generali, is available with your reservation to cover unintentional damage or breakage up to \$3000 for a non-refundable one-time fee. Any damage that exceeds \$3000 will be the responsibility of the guest whose name is on the reservation. Damage Coverage is not available for residents of New York or Hawaii

## GENERALI VACATION RENTAL PROTECTION

Travel Insurance provided by Generali, is available with your reservation for an additional one-time non-refundable fee. Generali offers our guests travel insurance coverage to protect your vacation investment. It is highly recommended that guests take advantage of this coverage due to the strict cancellation policy. Travel Insurance is not available for residents of New York or Hawaii