



At Five Star Villas, we are committed to always doing our part to ensure that we keep our guests, owners, and staff safe.

All Five Star Villa properties follow the comprehensive health and sanitation guidelines of the CDC.

Cleanliness Standards

As our guests know, and future guests can rest assured, cleanliness is always of utmost importance to the team at Five Star Villas and we are taking all the necessary steps to ensure your safety as well as our safety of our staff.

All housekeepers have been trained and instructed to clean, disinfect, and sanitize using only COVID-19 approved products.

Our existing cleaning schedules have been modified to include more cleaning time (at least 24 hours between the last exit and next entry, as reasonable); and more rigorous sanitization and disinfection protocols to ensure safety as described by the CDC. We disinfect all major surfaces and pay close attention to all high-touch areas, including door knobs and handles (inside and out), entry pads, stair railings, telephones, light switches, remote controls, arms of chairs, refrigerator door handles, toilets, faucets and knobs, and touch screens to name a few.

All linens, towels, sheets, and comforters are washed and dried at high temperatures and outdoor pool areas are pressured washed and surfaces are sanitized.

PPE Best Practices

Our team members follow all PPE best practices by wearing masks, gloves, and/or other protective gear as necessary whenever entering a vacation home.

We also follow social distancing guidelines by helping and assisting guests via remote communication and telephone (only on an as needed / essential basis will any member be dispatched to the property while occupied).

As always, once our properties have been cleaned, pre-arrival inspections will be performed 24 hour before check-in to confirm that the villa meets the standards we have set.

We are excited and ready to go and hope to see you soon!