

## Terms & Conditions of Reservation

- 1. Reservation:** The signing of this reservation form confirms the acceptance of the terms and conditions below and shall be binding to all persons intending to occupy the premises. Upon receipt of this signed reservation form & paid balance, Sun Country Villas will then email the confirmation package to you within 7 days of your arrival. This will include the unit address, directions, gate code (if applicable) & the keyless condo entry code.  
**\*\* Contact Sun Country Villas if you have NOT received the confirmation package within 3 days of arrival.**
- 2. Availability:** The premises will be available for occupancy from 4 pm on the first day of rental and must be vacated by 10 am on the day of departure. Early arrivals & late departs must be pre-arranged by office prior to stay. Failure to do so will result in a \$50 charge to your credit card and/or account.
- 3. Cleaning Fee Charges:** a one-time clean fee will be added as follows:  
2 bdrm/ 2 bath - \$90; 3 bdrm/ 2 bath - \$100; 3 bdrm/ 3 bath - \$110; 4 bdrm/ 3 bath - \$120; 4 bdrm TwnHome\$145
- 4. Deposit and Balance:** A reservation deposit of 50% of the total price will hold your vacation dates. The full balance will be automatically charged to your credit card provided no later than 30 days prior to your arrival. .
- 5. Methods of Payment:** Visa, MasterCard & Discover.
- 6. Security Deposit (required on all stays):** Your \$100 security deposit(condos).\$200 security deposit (townhome) will be refunded 1 week after your departure date providing there are no breakages, missing items or damage to the premises and/or contents, pay per view movie charges, moving of furniture / beds & not replacing to original location or cleaning cost other than those normally incurred in connection with the occupancy of the premises.
- 7. Cancellation Policy:** If you cancel 14 days or more prior to your arrival date, all monies paid less a \$50 cancellation fee will be refunded. For cancellations 13 to 7 days prior to your arrival date, 50% of the total reservation will be charged & the balance will be refunded. For cancellations 6 days or less prior to your arrival date, all monies paid will be forfeited. No Refunds. No Credit.

## NO REFUNDS FOR EARLY DEPARTURES AND NO SHOWS

Sun Country Villas: 3204 Queen Palms Court, Kissimmee, Florida 34747

Local: 352-242-3744 and 407-390-9002 Fax: 407-390-7122

E-mail: [brenda@suncountryvillas.com](mailto:brenda@suncountryvillas.com)

Visit us at: [www.suncountryvillas.com](http://www.suncountryvillas.com)