



SOUTHERN SELECT VILLAS – CORONA VIRUS CLEANING PROCEDURE

At SSV, we take the cleanliness of our properties very seriously. We only work with dedicated housekeeping staff that understand the importance of our standards and new protocols we have implemented due to the Covid 19. Our Property Managers in turn inspect every property prior to any arrival to insure a remarkably high standard of cleanliness, to make your stay safe, enjoyable and trouble free.

We find ourselves in unprecedented times which call for high standards of cleaning, we have adopted our guidelines from the CDC, VRMA/VRHP and our many partners within our industry to endure we give you the safest environment we can. Therefore, with immediate effect you can be assured this house has been cleaned and sanitized in accordance with the DBPR and Country guidelines, with the following being carried out before , during and after your arrival to protect you and our staff.

1. Before entering the property, all staff members and contractors will wash their hands with soap and water for at least 20 seconds. If water is not available, a suitable hand sanitizer with an alcohol content of at least 60% will be used.
2. During the cleaning process, our staff will wear new disposable gloves, use a face mask that covers the mouth and nose. Splash goggles are recommended.
3. All properties prior to any clean will be aired through either by use of AC or ceiling fans. Doors, and window where possible will be opened for at least 20 minutes if the property has been vacated for less than 3 hours before cleaning work commences. In any event, times between departures and arrivals are at least 48 hours as per recommend guidelines.
4. We will carry out our high standard clean. All used linens and towels ae freshly laundered using a high temperature setting after every departure. All used dishware, glassware, kitchenware, flatware and utensils are washed using the dishwasher in a high temperature setting. Although we do recommend you clean again before use. You may also find some items no longer available due to their unsuitability for dishwashing.
5. Carpeted areas are freshly vacuumed.
6. Hard/tile floors will be swept and mopped using a recommended disinfectant. These cleaning products may contain bleach but will be child friendly once dry.
7. Once our clean is completed, all high risk, high usage areas such as, but not limited to, handles, light switches, counter tops, work surfaces, door frames, pool furniture, game room equipment, keys, etc. will be disinfected using recommended products.
8. Before leaving the property, all staff members and contractors will wash their hands with soap and water for at least 20 seconds. If water is not available, a suitable hand sanitizer with an alcohol content of at least 60% will be used. Used disposable PPE equipment will be discarded in the appropriate manner.

We do need your help in keeping the property clean and safe during your stay. Please wash your hands regularly with soap and water. We also recommend that you sanitize items/surfaces that you use on a regular basis. **It is important before you leave to ensure all trash and personal items you no longer need (such as tooth brushed, cleaning products, soaps, etc.) are properly bagged and placed in trash cans or dumpster provided outside the property.** This will support us in keeping our staff safe.

Should you or a member of your party become ill during your stay, suspecting it is Covid 19, please contact the local authorities for assistance. We would also ask that you please contact us via email or phone so that we can make our staff aware of the situation. We do hope that you enjoy your stay at an SSV property and appreciate your cooperation in this matter.